



09-15-06

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7590 06/15/2006  
Mr. S. H. Dworesky  
AT&T Corp.,  
Room 2A-207, One AT&T Way  
Bedminster, NJ 07921

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Wendy W. Koba (Depositor's name)  
Wendy W. Koba (Signature)  
9/14/06 (Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/994,772	11/28/2001	Sanford Samuel Brown	2685/5925	1209

TITLE OF INVENTION: CORRELATING INFORMATION BETWEEN INTERNET AND CALL CENTER ENVIRONMENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$1700	09/15/2006

EXAMINER	ART UNIT	CLASS-SUBCLASS
VU, THONG H	2142	709-217000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.563).  
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3 \_\_\_\_\_

3. ASSIGNEE NAME AND RESIDENCE DATA-TO BE PRINTED ON THE PATENT (print or type)  
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(A) NAME OF ASSIGNEE: AT&T Corp.  
(B) RESIDENCE: (CITY and STATE OR COUNTRY): New York NY

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

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5. Change In Entity Status (from status indicated above)  
☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature: Wendy W. Koba Date: 9/14/2006  
Typed or printed name: Wendy W. Koba Registration No.: 30509

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PTO/SB/21 (07-06)

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**TRANSMITTAL  
FORM**

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

Application Number 09/994,772

Filing Date November 28, 2001

First Named Inventor Brown

Art Unit 2142

Examiner Name Thong H. Vu

Attorney Docket Number 111446CON

**ENCLOSURES (Check all that apply)**

<input checked="" type="checkbox"/> Fee Transmittal Form <input checked="" type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address  <input type="checkbox"/> Terminal Disclaimer  <input type="checkbox"/> Request for Refund  <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC  <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences  <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)  <input type="checkbox"/> Proprietary Information  <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Return receipt postcard Express mail certificate of mailing
<b>Remarks</b>		

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm Name	Wendy W. Koba, Esq.		
Signature	<i>Wendy W. Koba</i>		
Printed name	Wendy W. Koba		
Date	9/14/2006	Reg. No.	30509

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**EXPRESS MAIL  
CERTIFICATE OF MAILING**

**Patent Application for:**

**Applicants: Sanford Samuel Brown**

**Atty. No: 111446CON**

**Title: Correlating Information Between Internet and Call Center  
Environment**

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